

## SIERRA AERO LLC AVIATION DEPARTMENT

### STATEMENT OF WARRANTY

#### **Equipment Warranty**

All new equipment sold through SIERRA AERO LLC is covered by the terms of the individual manufacturer's warranty.

While SIERRA AERO LLC does not supply any additional warranty for the products we sell, should any conditions arise within the manufacturer's warranty period, we will process all claims and work with the manufacturer to resolve any issue you may have.

We cover our pre-used products with a standard 30-day warranty. If an item develops problems within this period, please contact us for troubleshooting assistance. If the problem is indeed with the item, we will then repair or replace it at our option.

Many manufacturers will void their equipment warranty if the unit has not been installed by an authorized dealer – please check the manufacturers policy before installing the item yourself. SIERRA AERO LLC will not warranty any equipment that has been installed by a third party.

#### **Labor Warranty**

On the products we install, SIERRA AERO LLC will guarantee the workmanship to be free from material defects for a period of 1 year from the date of installation.

This warranty is non-transferable and applies only to the owner of the aircraft at the time of service.

Note:

If the aircraft becomes un-flyable due to the newly installed equipment failing and cannot return to SIERRA AERO LLC's fixed location during the warranty period, we will make arrangements for an authorized dealer near you to swap out the defective equipment. Do not take the aircraft to another facility for a warranty repair, or troubleshooting, unless we have made the arrangements and authorized you to do so. SIERRA AERO LLC will not honor any unauthorized repair and/or troubleshooting costs.

If we are unable to duplicate your complaint, there will be a charge for the time needed to investigate your warranty claim (based on our current hourly labor rate).

All flight tests required for certification, troubleshooting or evaluation purposes are at the Customer's expense. All travel to and from our facilities for warranty repairs are also at the owner expense.

#### **Exclusions to Warranty**

SIERRA AERO LLC wants you to be happy with our service and the equipment we have installed, and we stand by the quality of our workmanship. However, work carried out on your aircraft by a third party can on occasion result in damage that affects the equipment we have installed. We want to make any problem right for you, but we cannot vouch for the work of an unauthorized third party and cannot be held responsible for damage caused by the actions of others.

This warranty is void if any unauthorized opening, alterations or additions have been made to the equipment, or if it has been subjected to damage caused by accident, abuse, misapplication, neglect, contamination, improper storage, improper operations, improper maintenance, if warranty seals have been removed or if repair/alteration has been carried out at a place other than SIERRA AERO LLC, unless such work was performed with the express written consent of SIERRA AERO LLC.

Warranty is void if equipment issues are a result of damage to the wiring harness by the aircraft or as a result of removal/work carried out on the aircraft by a third party.

This warranty does not cover any indirect or consequential damage or loss of product or business

SIERRA AERO LLC endeavors to repair any faulty unit whether inside or outside of the warranty period speedily and at the lowest possible cost.

This Statement of Warranty, along with our Terms and Conditions and your Estimate, which are both incorporated herein by this reference, collectively contain the entire agreement of the parties regarding the Services, superseding any prior oral or written agreements or understandings (the "Agreement"). Any changes to this Agreement must be agreed to by all parties, in writing.

///